Privacy Lead: Anna Marie Gregory, Education and Community Engagement Director Email: <u>tribe@pamodzicreatives.com</u>

What information do we collect?

We may collect and maintain personally identifiable information about you, which might include names, date of birth, email address, postal address, telephone number and credit/debit card details.

How do we collect information?

We will obtain personal information from you when you enquire about or use our support services, become a member, register for our email newsletters, make a donation to us or when you otherwise voluntarily provide us with personal information.

How do we use this information?

We use your personal information to provide you with the services, products or information you have requested, to keep you up to date about any changes to our services, for administration purposes, and to further the goals of the community interest organisation.

Do we use cookies?

Cookies are small pieces of information sent by a web server to a web browser, which enables the server to collect information from the browser. They are stored as small text files on your computer's hard drive.

Pamodzi Creatives website uses cookies, as almost all websites do, to ensure that you can interact with our website successfully. We use cookies to help us understand what our users' interests and preferences are, as well as help ensure that the website is as user friendly as possible. To learn more about how this website uses cookies, read our **cookie policy**

How do we protect personal information?

We will take all reasonable precautions to ensure that all information disclosed to us via the website is kept secure, accurate and up to date and is only stored for as long as necessary for the purposes of its intended use. We use a secure server when you make a donation to us via our website. Occasionally our website may contain links to other websites. Pamodzi Creatives CIC is not responsible for the content or privacy policy of other websites.

Your rights

You have the right to access, update or remove the personal information that we have stored about you by contacting us at <u>tribe@pamodzicreatives.com</u>. Please allow 3 working days for this to be completed. Please note that certain information is necessary in order to

provide you with the services that you have requested. If your information is removed it may affect our ability to fulfil any request.

MONITORING

We will maintain and review this policy annually and consideration will be given, if necessary, to adjusting this policy to reflect any legislative changes

Approved by Advisory Panel :

Signature:

Date:

Approved by Anna Marie Gregory Education and Community Engagement Director:

Signature: **A M Gregory**

Date: 23.08.2023